



## THE COUNTY OF KAUA'I

DEREK S. K. KAWAKAMI, MAYOR

MICHAEL A. DAHILIG, MANAGING DIRECTOR

### News Release

For Immediate Release: April 23, 2020

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### **County announces changes in Standard Operating Procedures (SOPs) for The Kaua'i Bus**

LĪHU'E – The County of Kaua'i announces the following changes in Standard Operating Procedures (SOPs) for The Kaua'i Bus service and administrative offices in order to provide for the health, safety, and welfare of the people of Kaua'i from the potential spread of the novel coronavirus (COVID-19).

Effective Sunday, May 3, the Kaua'i Bus will be reinstating the collection of bus fares on all fixed route and paratransit buses. The Kaua'i Bus appeals to all bus riders to use bus service for essential needs only. The Kaua'i Bus service will remain at modified reduced service levels until further notice.

Monthly bus passes and day passes may be purchased by mail, and will also be available at the usual retail locations from today, April 23. Monthly bus passes are also available by mail or in person at the Transportation Agency office, and through the County's Motor Vehicle Registration office by using the drop box service provided at Treasury.

If using the drop box, please specify the month you wish to purchase the pass for. For those who had purchased an April bus pass, please call the Kaua'i Bus office at 246-8110. If you need assistance paying for bus fare, please contact Catholic Charities at 808-241-4673.

Limited essential staff are responding to phone calls, phone messages, and emails to continue providing needed services to the public. We request that clients needing to deliver paperwork to the Transportation Agency do so via [thekauaibus@kauai.gov](mailto:thekauaibus@kauai.gov), or by mail at:



County Transportation Agency

3220 Ho'olako Street

Līhu'e, Hawai'i 96766

For the most up to date information you can reach The Kaua'i Bus at 246-8110, on Facebook at The Kauai Bus, or online at [www.kauai.gov/transportation](http://www.kauai.gov/transportation).

To view a copy of the emergency proclamation, visit the County of Kaua'i's website at [www.kauai.gov/KEMA](http://www.kauai.gov/KEMA).

For more information and to sign up for daily updates from the State Department of Health relating to current COVID-19 information, visit <https://health.hawaii.gov/news/covid-19-updates/> or <http://www.kauai.gov/COVID-19>.

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